



GoMo Health Bedside Concierge™

In-the-moment submission and processing of patients' non-clinical, comfort requests ensures their most satisfying experience and optimal service delivery.



Personalize Patient Engagement

The science and method of patient engagement is as important to outcomes as the clinical protocols themselves. BehavioralRx™, our proprietary science, leverages proven cognitive and psychological techniques to stimulate higher levels of reciprocity and action.

Increase Provider Joy in Practice and Improve Service Delivery

Offload nurses from processing patients' "comfort requests", typically submitted through the nurse call button, electronically directing those requests to the departments that can service them. At the same time, refocus the nurses on clinical patient care delivery -- increasing their Joy in Practice.



Values

Reduce Cost of Care Delivery

Direct non-clinical patient requests to the departments that can service them, eliminating the costly “telephone game” of processing “comfort requests” through the nurse call button.



Patient Satisfaction Impact

Immediately respond and react to patient needs while they are in the hospital – rather than waiting for randomized feedback obtained weeks after discharge with no opportunity for service recovery.



Real-Time Data Collection


Gather in the moment feedback on patient experience, creating opportunities to interact directly with patients and reconcile their needs, creating a positive inpatient experience.



Improve Service Delivery

Analytics and trending by department, unit and shift, enable easy identification of opportunities for service delivery improvement and workflow enhancements.

GET IN TOUCH

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