

GoMo Health Concierge Care[®]

Utilizing proven behavioral engagement methods, Concierge Care[®] personalizes care plans on a large scale; improving outcomes, reducing cost of care, enhancing patient satisfaction and increasing Joy in Practice.



Personalize Patient Engagement

The science and method of patient engagement is as important to outcomes as the clinical protocols themselves. BehavioralRx[™], our proprietary science, leverages proven cognitive and psychological techniques to stimulate higher levels of reciprocity and action.

Activate Patients for Improved Outcomes

A suite of web-based, patient centered, cost-effective population health management solutions that support the complete continuum of care enabling increased compliance and outcomes.

Community Concierge™:

Automates the collection of health risk assessment data at health fairs, screenings, and other community outreach events; creating opportunities for increased network integration and market share while reducing cost through early detection and education.

Personal Concierge™:

A virtual care coordinator that offers personalized guidance, interactively guiding patients and members through their healthcare journey, delivering a personalized plan of care to each individual.

Discharge Concierge™:

Allows patients to access state-mandated information they need to read, understand, and acknowledge receipt of prior to discharge, promoting self-activated learning and satisfying teach-back requirements, assuring patients' print and oral health literacy.

Bedside Concierge™:

In-the-moment submission and processing of inpatients' non-clinical, comfort requests ensures their most satisfying experience, while nurses benefit from increased Joy in Practice as they refocus on direct clinical patient care.

Values



Optimize Reimbursements

Increase patient satisfaction scores and target MACRA, STAR and HEDIS incentive based reimbursements.



Personalized Plan of Care

Deliver personalized resources, support and care to each patient, collecting evidence-based data to drive predictive modeling.



Transitional Care Management


Nurture each patient's healthcare journey by personally and consistently engaging them regardless of their location.



Patient Experience

Increase trust and credibility with patients through enhanced health care delivery.

GET IN TOUCH

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